

keeping in-touch ...

In-Touch
Advisory



In-Touch Advisory updates 2024-Q4

2025
HAPPY NEW YEAR

- Thank you** to all of our clients, colleagues and collaborators for your support and interesting project opportunities in 2024, and HNY.
We work to understand your challenges and exceed your expectations for insightful, timely and cost-effective solutions for your Built Environment life cycle.
- 2025 Outlook:** ABC News has kicked off the year with “[‘Slow grind’ tipped for 2025 economy as interest rates, unemployment, inflation, China and Trump collide](#)”. Clearly the global stage is set to impact on local economies. In Australia, we can expect industry and stakeholder challenges to persist such as: interest rates, skills shortages, materials supply and cost issues, mandatory climate reporting, industrial relations, etc. All while grappling with various legislative changes, workplace reforms, adopting technologies and meeting ESG expectations.
- World Standards Day:** On 14 October the global community (ISO, IEC, and ITU) came together to celebrate [World Standards Day 2024](#), and recognize the role of international standards in creating a more connected, secure, and sustainable world.
The 2024 theme being “[Our Shared Vision for a Better World](#)” with a focus on [SDG 9](#): building resilient infrastructure, promoting inclusive and sustainable industrialization, and fostering innovation.
- RICS Governing Council:** As of 1 January 2025, Stephen Ballesty will take up his Asia Pacific geographic seat following his recent success in the global elections ([2024 RICS election results](#)). The 2025 inauguration and first official meetings of the new Council will be on 16-17 January in London.
- Standards:** ISO 41015, 41016, 41017, 41019 and 41030 proposed for identical adoption by Standards Australia as new national FM standards.
- Insights:** recent presentations and articles available at [Insights – In-Touch Advisory](#) including:
 - [ICREMV 2024](#) Sri Lanka, virtual plenary session on 24 October: “Optimizing Asset Performance and User Experiences: Facility Management Standards for Sustainable Development and Enhanced Property Values”.
 - AIQS, Built Environment Economist, December article: “Thought Leadership across APAC”, reflecting on recent industry events in Singapore, Melbourne and Colombo.



In-Touch Advisory is a firm regulated by the Royal Institution of Chartered Surveyors (RICS); and a registered business partner of the International Cost Management Standard (ICMS) Coalition; and registered tax agents with the Australian Tax Practitioners Board (TPB).

Per our **SDGs action plan**, and in response to the [cost of living crisis](#), this quarter we are supporting [Vinnies](#).

In-Touch Advisory is an independent consultancy uniquely positioned to connect you with solutions for your Built Environment across the property–construction–facilities life cycle.

In-Touch Advisory applies *technical expertise, specialist knowledge and strategic insights* workings with our clients as *analyst, facilitator and solution seeker*.

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Experience the benefits of our memberships ...



... and our support of the UN's Sustainable Development Goals (SDGs)

... connecting you with solutions for your Built Environment