FMA

FACILITY MANAGEMENT ASSOCIATION OF
AUSTRALIA

AN OPERATIONAL GUIDE TO SUSTAINABLE FACILITIES MANAGEMENT

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1.0 ABOUT THIS GUIDE

The ability and ease of our built environment to be sustained has become an increasingly important consideration for Australia's governments, industries and households. We are increasingly aware of the impact our activities have on our environment, whether they be in the home or in the workplace.

Australians are constantly exposed to issues resulting from our persistent attempts to operate beyond known ecological capacities; human-induced climate change, water security and food shortages from over-population are obvious examples. These challenges are all difficult and their solutions will require all of us to make changes to the way we go about our day-to-day lives.

For facilities management professionals there are a great many challenges to confront. Increasingly, those working in FM will be expected to find more ecologically responsible ways of delivering services, to provide advice on sustainability issues to management teams and to comply with progressively more stringent and complex legislative and reporting obligations.

This means FM professionals will need to be well-informed about the issues involved and how to deliver better environmental outcomes.

This guide will assist FM professionals in meeting these challenges.

2.0 HOW TO USE THIS GUIDE

The information presented in this Guide is technical. It presents each of the key elements that will contribute to a sustainable FM approach in its own section; policy and legislation, implementing sustainability, energy efficiency, water management, waste management, indoor environment quality (IEQ), monitoring and reporting, procurement and knowledge transfer.

While the level of detail presented may initially appear daunting, the Guide is structured in a fashion that permits the user to focus on those areas most relevant to their circumstances.

Each section is self-contained, presenting the issues and challenges involved and then identifying the tools and processes through which improved outcomes can be achieved.

This allows the user to focus, one element at a time, on getting the process right.

To further assist users a Glossary of Key Terms has been included with the document, which neatly defines some of the concepts referred to throughout the Guide.